

## Quality Policy ISO 13485:2016

At [Unicare pharma], we are committed to delivering safe and effective medical devices that meet customer requirements, applicable regulatory standards, and international legislation, through the implementation of a robust Quality Management System compliant with ISO 13485:2016.

## **©** Our Quality Objectives:

- Full compliance with applicable legal and regulatory requirements for medical devices.
- Continuous improvement of the Quality Management System and its effectiveness through regular review and performance monitoring.
- Let Customer focus by understanding and meeting customer needs and enhancing satisfaction.
- Assurance of safety and performance at every stage of the product life cycle—from design to post-market activities.
- Employee competence and awareness, through training and engagement in quality-driven practices.
- Risk-based thinking, ensuring that risks to product quality and user safety are identified, evaluated, and effectively controlled.

## Management Commitment:

Top management is committed to providing the necessary resources to implement this policy and achieve its objectives. This policy is communicated, understood, and applied throughout the organization, and is periodically review ed to ensure its ongoing suitability and effectiveness

Unicare Pharma General Manager

Dr. Abdullah Yehea

